



## CLIENT SATISFACTION INVENTORY (CSI-SF)

<p>The questions below are designed to measure the way you feel about the services you have received. This is not a test, so there are no right or wrong answers. Answer each item as carefully and as accurately as you can by circling the appropriate number on the right.</p>		None of the time	Very rarely	A little of the time	Some of the time	A good deal of the time	Most of the time	All of the time
1.	People here really seem to care about me.....	1	2	3	4	5	6	7
2.	I would come back here if I need help again.....	1	2	3	4	5	6	7
3.	I would recommend this place to people I care about.....	1	2	3	4	5	6	7
4.	People here really know what they are doing.....	1	2	3	4	5	6	7
5.	I get the kind of help here that I really need.....	1	2	3	4	5	6	7
6.	People here accept me for who I am.....	1	2	3	4	5	6	7
7.	People here seem to understand how I feel.....	1	2	3	4	5	6	7
8.	I feel I can really talk to people here.....	1	2	3	4	5	6	7
9.	The help I get here is better than I expected.....	1	2	3	4	5	6	7